# Cemu - Bug #377

# Cemu crashes after the auto-update process when you click "Restart" button

06/28/2020 11:53 AM - hexaae

Status:	Resolved	Start date:	06/28/2020
Priority:	Normal		
Assignee:			
Category:	General		
API:		GPU Vendor/Model:	
Cemu Version:			

### **Description**

This is a bug reproducible on every system. Reproduced on 7 different Windows 10 PCs, 3 fresh install Win 10 1909 machines and even using Virtual Box booting from a fresh install of Windows 10 1909 or 2004. So it's clear it's not a misconfigured OS installation issue or any other software conflict.

IMPORTANT: You won't see a appcrash Windows requester popping-up but you'll easily find the crash under Windows Reliability Monitor: it's a silent background crash.

All crashes have in common: Exception Code: c0000409

Data Exception: 0000000000000007

e.g.

Descrizione

Percorso dell'applicazione che ha generato l'errore: E:\my-storage-files\Cemu\Cemu.exe

Firma del problema

Nome evento problema: BEX64
Nome applicazione: Cemu.exe
Versione applicazione: 1.19.3.0
Timestamp applicazione: 5ee411fa
Nome modulo con errori: Cemu.exe
Versione modulo con errori: 1.19.3.0
Timestamp modulo con errori: 5ee411fa
Offset eccezione: 000000000095cd79

Codice eccezione: c0000409 Dati eccezione: 000000000000007 Versione SO: 10.0.19041.2.0.0.256.48

ID impostazioni locali: 1040 Informazioni aggiuntive 1: 0f63

Ulteriori informazioni 2: 0f631f5245e6abf958991015cc08e600

Ulteriori informazioni 3: 2a13

Ulteriori informazioni 4: 2a13c34f12f4b4dd53ad374b5a7f5a7b

For a quick reproducible environment I've created this archive with ready settings file for auto-update on launch: <a href="https://ldrv.ms/u/s!ApMUGr0cuN39geZdDtHbboQXTVuyVw?e=g88EEK">https://ldrv.ms/u/s!ApMUGr0cuN39geZdDtHbboQXTVuyVw?e=g88EEK</a>

Just extract the archive and run cemu.exe, complete the update and when you'll press "Restart" button it will silently crash (you'll notice animated circle cursor for 1 second in Windows). You'll find the crash also under Windows Reliability Monitor.

Please, fix this annoying minor crash issue.

## History

#### #1 - 01/17/2021 01:57 PM - hexaae

Fixed and unreproducible anymore (current 1.22.4). Windows 10 20H2

### #2 - 04/11/2021 09:07 PM - Serfrost

- Status changed from New to Resolved

04/26/2024 1/1