# Cemu - Bug #271

# Can't launch CEMU

02/09/2020 12:55 AM - ReceptiveRaptor

| Status:   | Closed  | Start date:       | 02/09/2020 |
|---|---------|-------------------|------------|
| Priority:   | Normal  |                   |            |
| Assignee:   |         |                   |            |
| Category:   | General |                   |            |
| API:  |         | GPU Vendor/Model: | rtx 2060   |
| Cemu Version:   | 1.17.1  |                   |            |
| Description<br>[Have you reviewed Serfrost's FAQ & Setup Guide?:] Yes   |         |                   |            |
| [Cemu Version:]   |         |                   |            |
| All versions, I was trying to get 1.17.1, but I have also downloaded previous versions and they all have the same error.  |         |                   |            |
| [Cemuhook Version:]   |         |                   |            |
| 0.5.7.3   |         |                   |            |
| [CPU Model:]  |         |                   |            |
| i7-9750H  |         |                   |            |
| [GPU Model:]  |         |                   |            |
| Geforce RTX 2060  |         |                   |            |
| [Laptop or Desktop?:]   |         |                   |            |
| Laptop  |         |                   |            |
| [Explain the problem you're having and what you've tried:]  |         |                   |            |
| Basically this is a brand new laptop that has never had Cemu installed, I downloaded cemu, clicked on cemu.exe(and tried as an  |         |                   |            |
| admin) and it loads for half a second, closes and creates a log Log1.   |         |                   |            |
| I've tried to fix it in these ways:   |         |                   |            |
| Went to the CEMU discord and was told I need the 2017 vcredists, I have visual studio 2019 installed and 2015/2017/2019 use the same vcredists, even so I repaired my installed, restarted the laptop and tried again, when that failed I uninstalled, restarted, reinstalled, restarted and still had the same crash/log output. |         |                   |            |
| (I then realized while writing this post that CEMU links to a vcredists for 2017)<br>This is the log I got when uninstalling 2019, restarting and installing 2017.  |         |                   |            |
| See the top of the post for [Log2]  |         |                   |            |
| 2) Googled for my problem and found this post on reddit: <u>https://www.reddit.com/r/cemu/comments/6rjdtj/cemu_crashing_on_startup/</u><br>Not that we even have the same issue but my dbghelp.dll doesn't have digital signitures in its properties menu.  |         |                   |            |
| 3) Everything listed under "Cemu refuses to open at all." & "Laptops with Dual Graphics" on Serfrots FAQ/Guide  |         |                   |            |
| 4) I've now done a fresh install of windows 10, made sure to "unblock" cemu.zip and cemuhook.zip<br>and it doesn't matter what harddrive I have cemu run from.<br>Windows update is up to date, graphics drivers as of 09/02/2020 is 422.19   |         |                   |            |
| I've been talking on discord, most of this report is a copy paste of the post I made on the subreddit, it's getting nowhere and I'm getting desperate because on this machine CEMU seems to be unusable.  |         |                   |            |
|   |         |                   | ·          |

and after all of that I still have the issue.

So I feel like I've tried a lot of things.

#### History

## #1 - 04/11/2020 05:56 AM - Zalnor

- Status changed from New to Closed

Cemu was crashing due to a 3rd party program tying to hook into it. whatever program is using this 'taskbarDockAppIntegration64.dll' delete that program and it will work.

## Files

log.txt

2.37 KB

02/09/2020

ReceptiveRaptor